Please refer to your contract for facilities reserved.

Please share information with your group. The following applies to ALL groups/facilities:

- Group Leadership check-in time is 3:00 PM or after on arrival day at the front desk in the front office. If you plan to arrive later than 5:00 PM or wish to designate others to pick up keys, please indicate as such when communicating your group's final guarantee info. Keys will not be given out to anyone other than the coordinator or previously designated person. We ask that none of your group proceed to your reserved facilities to unload prior to leadership check-in.

- After un-loading at your facilities, promptly return cars for long-term parking to the entrance parking lots.

- Check out of all lodging by 11:00 AM on departure day. If lunch is scheduled on your day of departure, please contact Office for arrangements. Any early check-in or late check-out must be arranged in advance of your arrival with the Conference Office and will be assessed a $25/hour/facility/block of 10 guest rooms if available.

- Please remember to leave facilities as you found them, cleaned & vacated by check-out time. Refer to check-out page for specific check-out procedures.

- Zephyr Point grounds and conference areas are smoke free and alcohol free. Smoking is only permitted in designated outside areas or on cabin decks. This is a high fire risk area.

- Conferees are NOT permitted to bring pets onto Zephyr Point grounds.

- Quiet time is observed between 10:30pm & 7:30am. Always be courteous and mindful of other guests on the grounds. If you are disturbed by a noisy group after quiet time has commenced, please call the emergency number and the staff member on call will take care of the disturbance.

- Remind your attendees not to enter facilities not rented by your group without an invitation from the other group(s) using them. Tallac and Tahoe Center lobbies are common areas that may be used by all of our guests.

- There is no longer a pay phone on-site. There are no telephones in the guest rooms or meeting rooms. Incoming phone messages will be taped to the servery in the Dining Hall for those signed up for meals, or on the Message board in the Reception Lobby of the front office. Most cell phones now get reception on ZP grounds. There is a courtesy phone in the Tallac Center Lobby- for local, calling card or toll-free calls.

- Wireless Internet is available for guests to use in the Tallac Center Lobby & Tahoe Center Grand Entry. Service is on an un-secure network & can be spotty. There is free Wi-Fi available at several local establishments as well.

- Participants are encouraged to drink plenty of water and keep exercise at a minimum on the first day, as we are at a higher elevation than most are used to.

- There is no mail service provided at Zephyr Point; therefore mail addressed to private parties will be returned to the sender. Conferees expecting mail should inform sender to address it General Delivery, Zephyr Cove, NV 89448 and arrange for pick-up of their incoming mail at the Zephyr Cove Post Office (in the Safeway shopping center).
Information Specific to Facilities:

Premium Facilities (Tallac & Tahoe Centers):
- Linens and towels are provided in the Tallac & Tahoe Centers. Please bring your own toiletries (shampoo, etc).
- Our guest rooms have private bathrooms, and are furnished with beds, dresser, nightstand, alarm clock & lamp. Coffee makers, hair dryers, irons, refrigerators, etc., are NOT provided.

Lodges (Hubbard, Lakeview)
- Each bed is provided with a pillow, blanket and bedspread. You will need to provide your own linens/sleeping bag, pillowcases, bath towels and soap/toiletries.
- The lodges are dormitory style with shared male & female restroom facilities.
- Paper towels, toilet paper, dish towels, and dish soap are provided.
- Basic dishes and utensils are provided in the kitchen. Staple items are not included, though may be left behind by others. Each lodge has a dish sanitizer. You may need to bring additional dishcloths, dish towels.
- Please leave in condition found, cleaned & vacated by 11:00am. Cleaning equipment & supplies are provided for your use.

Annex Bunkroom
- Each bed is provided with a pillow and a blanket & bedspread. You will need to provide your own linens/sleeping bag, pillowcases, bath towels and soap/toiletries.
- The bunkroom has two bathrooms, male & female facilities.
- Please leave in condition found, cleaned & vacated by 11:00am. Cleaning equipment & supplies are provided for your use.

Cabins
- Each bed is provided with a pillow, blanket & bedspread. You will need to bring your own linens/sleeping bag, pillowcases, bath towels and soap/toiletries.
- Paper towels, toilet paper, dish towels, and dish soap are provided.
- Basic dishes and utensils are provided in the kitchen. Staple items are not included, though may be left behind by others.
- Please leave in condition found, cleaned & vacated by 11:00am. Cleaning equipment & supplies are provided for your use. Place the garbage in one of the dumpsters. Vacuum the bedrooms, hallways, and living areas. Sweep and mop kitchen and clean counters, sinks, refrigerator and stove.

Meeting Room
- All meeting spaces are equipped with tables, chairs, coffee maker, mini-fridge, sink (except Talking Mtn) microwave, piano, podium, projection screen, TV Monitor, DVD plyaer, whiteboard-easel (no flip chart paper or markers provided)
- Tables & Chairs are located in the room/closet. Occupants are responsible for setting up the room as desired as well as leaving room as found upon departure unless this service is contracted.
- Cordless Microphones are only in Inspiration Point, Echo Peak or Dobbins Hall. This is used is a P.A. system only. If you have a worship band and need sound equipment, you will need to provide your own.
- LCD Projectors are available for rental. Please contact the office for availability & fee.
- Coffee Makers with filters are provided in each conference room. Most are plumbed & have hot water available for tea/cocoa. Unless you would like to purchase beverage set-up thru Zephyr Point, you will need to supply your own coffee beans/grounds, cups, condiments, etc.
- We do not provide: Extension cords, surge protectors, printers, or public computers.

We look forward to hosting your event at Zephyr Point Presbyterian Conference Center!
We welcome you to Zephyr Point and hope you enjoy this “place apart.” As you embark on activities that nourish your soul, observation of the following will help to make everyone’s experience here a positive one. Please share this information with your group, and provide them with a site map to become familiar with the grounds.

**Parking:**
- Please park in one of the entry parking lots after unloading your car.
- **Do not park in fire lanes, pullouts and delivery areas.** Violators will be ticketed or towed at owner’s expense.

**Restrooms:**
- Public restrooms are located outside the dining rooms in Tallac and Tahoe Centers.
- There is a restroom adjacent to the main office.

**Site Rules & Guidelines:**
- Group Leadership check-in time is 3 pm. All Lodging check-out time is 11am.
- Smoking is not permitted inside any of the Zephyr Point facilities. Smoking is allowed only in designated outside areas (containers are provided in designated locations). There is a significant fee for non-compliance to the smoking policy to cover the cost of restoring to a smoke-free condition.
- Guests may not bring pets onto the grounds.
- Alcoholic beverages are not permitted in the conference facilities or on the grounds.
- Barbeques at cabins are provided for charcoal cooking only. Do not use them to burn wood, as it burns hotter, can damage barbeque, and cause an uncontrolled fire. Lake Tahoe is a high fire danger area.
- **Quiet time** is strictly observed between the hours of 10:30pm and 7:30am.
- Beach and pier close nightly at 10:00pm, and Sunday morning until after worship (11am).
- Be aware that your group may not be the only one using the facility. Monitor the volume of speaker systems and noise levels in all meeting rooms and guest areas so that your activities will not interfere with another worship group or program. Remember sound carries here!

**Telephones and Messages:**
- There is a courtesy phone in the lobby of the Tallac Center. This phone allows calls to the office, local numbers, or 911. You may make credit card calls using 800 number access. There are no payphones on-site.
- The Front Desk phone is (775) 588-6759 x 100. For after-hours emergencies call (775) 588-6759 x 8.

**Meals:**
- For groups that have arranged for meal service, meals are served cafeteria style in the Tahoe and Tallac Center dining rooms. **Please be prompt at scheduled meal times.** Serving lines are open for about 20 minutes. An adult should accompany children under 10 through the serving line. Please return your used dishes to the dish drop and wipe tables when finished. Coffee is available by 7:00am.

**Departure:**
- Group leadership is to collect all keys and return to Front Desk to complete group check out.
- See the instructions for your individual facilities for check-out procedures.

**Office Hours:** Open 8:30 to 12:00 and 1:00 to 5:00 daily.

**Emergencies:**
For medical emergencies, call 9-1-1!

**Barton Hospital:** (530) 541-3420  2170 South Ave, SLT, CA 96150  (8 miles from ZP in South Lake Tahoe)
- Turn right out of driveway onto Hwy 50. Go southwest approximately 8 miles - turn left at 3rd Ave. and follow road to hospital.

**Barton Urgent Care:** (775) 589-8900  155 Hwy 50, Stateline, NV 89449  (8:00 a.m. to 6:00 p.m.)
- Turn right out of driveway onto Hwy 50, approximately 4 miles south. At 2nd stoplight turn left at Kahle Dr., turn right into the parking lot - approximately one block from road.)

Thank you for coming. If there is anything we can do to make your stay more comfortable or enjoyable, please ask!
Zephyr Point Presbyterian Conference Center

RULES FOR ALL WHO USE THE CENTER

Zephyr Point exists for Christian nurture of all ages. Everyone is expected to act in a Christ-like manner to maintain a community of mutual respect.

ENTERING AND LEAVING:
1) Clearly display your completed ZPPCC Dash Pass
2) After unloading, park cars at entry parking areas. (Sorry, there is no space for RVs, boats or trailers.)
3) Limited parking along Linn Lane is between yellow lines only and on a first-come, first-serve basis.
4) Parking in front of Tallac or Tahoe Center is for those with assigned Group Passes.
3) Do NOT park in fire lanes.
4) For pedestrian safety, speed limits are 10 m.p.h.
5) No vehicles are allowed on access road past Tallac Center by cabin 1 and cabin 4.

THE FOLLOWING ARE NOT ALLOWED:
1) Pets are not allowed.
2) No firearms, pellet guns, fireworks, etc.
3) No alcoholic beverages on the grounds or in conference facilities.
4) No skate boarding, roller blading, using scooters, snowmobiles, dirt bikes, etc.
5) Camping or living in RV's is prohibited by local zoning regulations.
6) Conference facilities are for those renting the facility and not for public use.

TO PREVENT FIRES:
1) Smoking is restricted to outside designated areas where smoke containers are supplied and cabin decks.
2) No outdoor campfires or rubbish fires. (Fireplace fires are limited to moisture seasons only.)
3) Charcoal BBQ's provided by ZP may be used if: watched at all times, and coals disposed of properly in the fireproof buckets provided at each cabin. No wood fires. Lake Tahoe is a high fire danger area.

BEACH RULES:
1) Swimming is at one's own risk.
2) Children under 16 must be supervised at all times. There is no lifeguard on duty.
3) No food or drink on pier.
4) Beach and pier close nightly at 10:00 p.m. and Sunday morning until after worship.
5) No jumping or diving off the pier.
6) Beach attire shall be modest and appropriate.
7) Beach paraphernalia must be cleared off the beach each time you leave the beach area. (Store against wall or remove.)

BOATING:
1) Kayaks and canoes are permitted only outside of pier/swimming area and must be removed when not in use.
2) Motorboats and other boats are prohibited on Zephyr Point shoreline and pier area. Inflatable rafts are permitted in the swimming/pier area.
3) Mooring, docking, launching and parking of boats are not permitted.
4) Embarking and disembarking of passengers from the pier or beach is prohibited.

TO PROTECT THE ENVIRONMENT:
1) Walk on designated trails only. Existing trails are not to be altered nor new trails made.
2) Garbage must be placed in bear-proof dumpsters placed around the center. Please latch them securely.

FOR PEACEFUL ENJOYMENT:
1) Quiet must be observed between 10:30 p.m. and 7:30 a.m.
2) Observe quiet during Sunday morning worship. (Beach and pier closed.)
3) Be considerate by moderating their voices and sounds of activities at all times. (Sound carries here!)

FOR YOUR INFORMATION:
Zephyr Point is not responsible for personal items left unattended and/or lost items.
There is a courtesy phone in the lobby of the Tallac Center. This phone allows calls to the office, local numbers, or 911. You may make credit card calls using toll-free access. There are no payphones on-site.
Mail service is not provided. Mail can be sent to: General Delivery; Zephyr Cove, NV 89448 (Pick up at Post Office.)
YOUTH GROUP GUIDELINES

Zephyr Point offers facilities for Christian conferences of all ages. We expect all of our groups to care for the facilities and exhibit courteous and respectful behavior at all times. These guidelines will assist your leadership and youth groups in understanding our expectations and avoiding misunderstandings:

- Required adult leadership to youth ratio is at least 1 adult to 8 youth, and/or a minimum of 1 chaperone per cabin if cabins are used, whichever is greater.
- Adult leadership must be at least 5 years older than the oldest youth.
- In Tahoe and Tallac Centers, leadership will keep 1 key to each assigned room in case of lock-out or keys lost by conferees.
- No food or drink except water in guest rooms.
- Quiet hours must be observed between 10:30 p.m. and 7:30 a.m. Please be considerate of others by moderating noise levels at all times.
- Foul or offensive language is not acceptable at Zephyr Point.
- If you have arranged for meals in our dining room, please be on time as scheduled. Shoes and shirts are required in the dining area. No cups, plates or utensils are to be taken from the dining hall. Please be sure to bus and clean your tables.
- Unless dining room beverage service is expressly ordered and paid for by your group through the conference office, the dining room and beverage machines are not to be used between meals. The dining room is not to be used for meetings or gatherings between meals.
- No ski or snowboard boots may be worn inside any of the Zephyr Point facilities.
- Please limit your group to the areas or facilities reserved for you.
- Guest rooms must be left as found. Make sure all furnishings are in their proper place before departure. Do not remove any items from guest rooms.
- Share check-out procedures with your group and follow them carefully. A walk-through with Zephyr Point staff will be arranged to inspect your facilities before departure. If any rooms are found excessively dirty, you will be asked to return to clean these rooms before leaving, or be billed for extra cleaning.
- Damages to facilities are chargeable to the user group. Minimum restoration fee for graffiti is $100. User group will be charged for any missing items including linens & keys.
- You may contact the Cabin Office to locate lost items. If shipment is required, the item(s) will be shipped at the owner’s expense. Items left on site by guests are kept for 30 days.
- We are here to serve you as an expression of God’s love. Please be courteous to staff and other guests at all times.

If you have any questions or need clarification, please ask.

May God’s presence inspire and guide your group throughout your stay at Zephyr Point.
Every authorized vehicle must have this pass clearly displayed on the dashboard

Name: ___________________________  Cell Phone #: (______)____________________

Group: ________________________________.

Arrival Date: _______________________,  Departure Date: ________________________.

Lodging: Tallac  Tahoe  Hubbard  Lakeview  Annex  Cabin__________

Speed limit is **10mph**. Parking limited to designated parking spots. You may load/unload your vehicle at lodging facility. Fire lane citations and related towing at the discretion of the Fire Marshall. Any infractions subject to towing at owner’s expense.
Zephyr Point After Hours Emergency Line: 775-588-6759 Opt 8

The staff at Zephyr Point want to be responsive to your needs. To that end we have an after-hours emergency line that is answered 5pm-8:30am Monday - Sunday. A few things you should know about our emergency line:

- There is no “night shift”. The emergency phone responsibility is rotated, and manned by a staff member who has been on duty that day and will be working the next day.
- Should you have any issues that need to be attended to immediately we are happy to respond – just give us a moment to wake up! 😊

<table>
<thead>
<tr>
<th>Examples of Emergencies:</th>
<th>Not an emergency:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>•</strong> Locked out of room</td>
<td><strong>•</strong> There’s a bear outside! (Go back to sleep – he won’t come in)</td>
</tr>
<tr>
<td><strong>•</strong> Toilet plugged or overflowing</td>
<td><strong>•</strong> Has my wife/husband arrived yet?</td>
</tr>
<tr>
<td><strong>•</strong> Any situation where there is danger to person or property</td>
<td><strong>•</strong> We need a 4th for Bridge!</td>
</tr>
<tr>
<td><strong>•</strong> Excessive noise after quiet time</td>
<td><strong>•</strong> The WiFi isn’t working</td>
</tr>
</tbody>
</table>

In case of a medical emergency, call 911
Thanks for using good judgment when calling the emergency line.

Zephyr Point WiFi Access

Zephyr Point offers complimentary wireless internet access to all guests staying on-site. Access is available in the following areas and does not require any passwords to connect:

Tallac Center (Lobby, Meeting Spaces, Guest Rooms) Network Name: Zephyr Tallac (unsecured)

Tahoe Center (Lobby, Meeting Spaces, Guest Rooms) Network Name: Zephyr Tahoe (unsecured)

[Any other access points are private & not for guest use.]

Guests are required to navigate wireless connectivity without staff assistance. Zephyr Point cannot guarantee that any given device will connect or guarantee any specific level of bandwidth.

Please note that the use of WiFi in a public place does come with an element of risk. General wisdom on the subject suggests ensuring a personal firewall is installed and switched on; anti-virus software is installed, up to date and working; and private/confidential emails are not sent.
We do have black bears that frequent our grounds—during all seasons. Please exercise the following cautions:

- Do NOT leave food outside, in cars, or in garbage cans—use the bear-proof dumpsters & lock them! (Located near office & by both dining halls)

- Do NOT leave outside doors or windows open—the bears (& other critters) consider this an invitation! They have been known to enter buildings!

- Use caution when walking outside near dusk or after dark. Carry a flashlight and make some noise so they know you’re around. They don’t want an “encounter” with you either!
Dining Hall - Upper Level Floor Plan: 10,160 SF
Hedco Dining Hall – at round tables, Seats 186

Auditorium Seating:
Talking Mountain Breakout Room - Seats 70
Echo Peak Conference Room - Seats 180
Fallen Leaf Conference Room - Seats 80
Inspiration Point Conference Room (lodging building)- Seats 170
Bed Sizes: All guest rooms at least two queen beds.
Rooms with 3 Queen Beds: 104, 118, 203, 204, 218, 301, 302, 320
Handicap Accessible (ADA) Rooms: 102, 120, 201, 202, 220
Handicap Accessible Rooms: 121, 231, 331

Bed Sizes:
- 1 Queen - room 121
- 2 Queens/1 Twin - rooms 129, 137
- 1 Queen/1 Twin - rooms 231, 236, 311, 312, 313, 314
- 1 Double/1 Twin - rooms 130, 135
- 2 Twins - rooms 131, 136
- 3 Twins - room 332 (Also a Double Futon)
- 1 Queen, 2 Twin - 331
Guest Room Check-Out Instructions

- Vacate room by 11:00am.
- Pull sheets, pillowcases & towels and place outside of guest room door.
- Re-make bed in the manner found: Replace pillow and bedspread and leave blanket folded at the foot of the bed.
- Bag all trash and place outside of guest room door.
- Prop guest room door open when you are done. This will inform housekeeping you have checked out of your room.
- Turn key(s) into your group leader. Unreturned keys will result in fees charged to your account.
- Please notify front desk of any maintenance problems upon your departure.

THANK YOU & HAVE A BLESSED DAY!
Meeting Space Check-Out Instructions

- Vacate space by 12:00pm.
- Clean & leave in condition found.
- Vacuum floors & wipe down counters.
- Clean coffee pots.
- Return tables and chairs to original location.
- Bag all trash and place in dumpster.
- Return keys to front desk to complete group check out. Unreturned keys will result in fees charged to your account.
- Please notify front desk of any maintenance problems upon your departure.

THANK YOU & HAVE A BLESSED DAY!
### Hubbard Lodge

#### Upper Floor

<table>
<thead>
<tr>
<th>#8</th>
<th>#7</th>
<th>#6</th>
<th>Ladies Toilet (1)</th>
<th>Men’s Shower (3)/Toilet (2)</th>
<th>Stairs</th>
</tr>
</thead>
</table>

#### Middle Floor (Lakeside)

<table>
<thead>
<tr>
<th>#15</th>
<th>#14</th>
<th>#13</th>
<th>Men’s Toilet (1)</th>
<th>Ladies Shower (3)/Toilet (2)</th>
<th>Stairs</th>
</tr>
</thead>
</table>

#### Lower Floor (Lakeside)

<table>
<thead>
<tr>
<th>Storage</th>
<th>Men’s Shower (2)/Toilet (1)</th>
<th>Ladies Shower (2)/Toilet (1)</th>
<th>Stairs</th>
</tr>
</thead>
</table>

- Rooms #1-15 each have two twin beds.
- Rooms #16-20 (lower floor) have two sets of bunk beds in each (the lower bunk of one in each room is a double).
There are two twin beds in each guest room. Room's #9- #15 have a lake view.
Check-Out Instructions
Cabins/Lodges/Annex

Reasonable rates at Zephyr Point are made possible because of user participation in general clean up. We ask for your cooperation with the following before you leave:

- Vacate lodging facility by 11:00am
- Do not remove any items from the facility.
- Place pillows, bedspreads & blankets back on the bed in the manner found.
- Gather any rented linens and pile inside entry door
- Bag all trash and place in bear-proof dumpsters
- Vacuum bedrooms, hallways and meeting areas
- Return tables and chairs to original location
- Kitchen: Sweep, mop, clean counters, stoves and refrigerators.
- Bathrooms: sweep, mop, clean sink area.
- **Group leadership returns all keys to**'vj g"Htqpv'Fgumat **check out. $5/key not returned at check-out will be collected prior to departure.**

THANK YOU!!

Conference
Revised: 01/2013
THANK YOU for choosing to transport your group by bus! This not only helps reduce traffic, but also alleviates some of the issues that we experience due to limited parking space.

WHAT YOU NEED TO KNOW ABOUT BRINGING A BUS:

- Once you notify us you are bringing a bus, we will reserve a parking area for the bus.
- If needed, a ZP Staff member will aid in directing the bus into parking lot.
- Buses may only drop off and/or park at the main entrance parking lot.
- Buses may drive to Talac Center before 10pm with prior written approval & ZP Staff Escort. Buses may not drive ‘down’ to other facilities.
- Buses cannot drive or park on top of the parking structure for any reason, though the ramp may be utilized for drop off or temporary parking.
- Groups must have a secondary vehicle in case of emergency. It may also be used for shuttling and loading/unloading.

Front Office
Reserved Bus Parking & drop off area
Bus path to parking area
Public “Entrance” Parking (watch for traffic!)